

Regional Workshop - Kolkata, India 2016
Are we on the right track? Measuring the achievement of social goals

Time	Monday 14th	Tuesday 15th	Wednesday 16th	Thursday 17th	Friday 18th
	<i>Defining social indicators</i>	<i>Implementing survey methods</i>	<i>Collecting partner data</i>	<i>Collecting partner data</i>	<i>Processing and analyzing social data / Making the most of social results</i>
Start	9.00	8.30	7.30	8.30	8.30
Morning 1	Word of welcome Introduction to the week ahead	Experience sharing on beneficiary surveys Practical exercise on research objectives	Field Visit Collection monitoring Observation & administration of 2 quantitative questionnaires	Data collection: the case of the exit survey (exercise: definition of a process integrated into operations / routine collection)	Production of results (exercise based on quantitative data)
	Getting to know each other Expectations, objectives and program for the week Definition of common rules and organisation of the group			Data collection: a system to monitor the socio-economic profile of beneficiaries embedded into operations (part 1)	
Morning break	Tea break at 10:10 (15')	Tea break at 10:15 (15')	Tea break at 11:40 (15')	Tea break at 10:30 (15')	Tea break at 09:45 (15')
Morning 2	Rationale for workshop theme & presentation of social performance pathway	Which methodology to answer these questions?	Debriefing following the field visit	Data collection: a system to monitor the socio-economic profile of beneficiaries embedded into operations (part 2)	Production of results (exercise based on qualitative data)
	Define key terms of mission statement	Practical exercise on research methods			Interpretation of results
Lunch	Lunch at 11:55 (90')	Lunch at 12:25 (75')	Lunch at 13:35 (90')	Lunch at 12:10 (50')	Lunch at 12:05 (90')
Afternoon 1	Define theory of change	Sampling strategy	Free afternoon	Field Visit Training Training observation and focus group discussion	Journey of the data analysis report within an MFI Sharing experiences on the internal use of the analysis of social data
Afternoon break	Tea break at 15:55 (15')	Tea break at 15:20 (15')		Tea break at 16:40 (15')	Tea break at 15:20 (15')
Afternoon 2	Application: MFIs fill in the theory of change table	SMS software - questionnaire functionality	Debriefing following the field visit	Game on data use : taking actions to improve beneficiaries' experience	
	Define indicators to track social mission				Workshop closing
End of day	17:00	18:00	Free	18:00	17:10
Dinner	19:00	19:00	Free	19:00	19:00

Legend:

	Plenary
	Group work
	Field visit